

Association Motor Plan

Benefits and Services Manual

With Association Motor Plan (AMP), emergency roadside assistance is just a phone call away. Whether you have a flat tire, dead battery, or lock your keys in the car, help is available 24/7 anywhere you travel within the U.S., Canada, or Mexico.¹

Emergency Roadside Assistance²

When the automobile, motorcycle or single rear-axle truck you are driving is disabled, call the dispatch number. A service provider will be dispatched to supply you with the necessary roadside assistance. "Sign & Go" service is at no cost to you. Services are subject to a \$100 maximum coverage per disablement up to two (2) disablements per Membership per Membership year. Membership includes the Primary Member and dependents.

The Emergency Roadside Assistance benefit is limited to one service call per disablement for a service provided by a commercial garage, locksmith, or tow truck including:

- vehicle towing
- battery jump start
- winching
- fuel delivery (up to 2 gallons, except where prohibited by law)
- tire change
- lockout services
- delivery and installation of parts on vehicle at the disablement site

Tire change assistance is also available for a trailer you are pulling.

When the service provider arrives, you must present your membership card and driver's license and sign for the services rendered. You are responsible for paying the service

provider for charges exceeding the \$100 maximum per disablement. There is no reimbursement for these charges.

If dispatch services are not used and you call the service provider of your choice, the program will reimburse you up to \$100 per disablement for the previously-mentioned services.

The Emergency Roadside Assistance benefit does not provide for the cost of a tire, battery, parts, gasoline, or service while at an auto repair shop or service station, or towing to another location. This is an emergency benefit and is not intended to underwrite any business expense or substitute for regular vehicle maintenance.

An emergency situation does not include installation or removal of chains or snow tires, service for an unlicensed vehicle, impounded vehicle, or a vehicle in an unsafe condition.

Coach-Net Motor Club, Inc. reserves the right to refuse program services to any Association Member under the following conditions:

- i) material misrepresentation; or
- ii) excessive use of benefits.

¹ Dispatch service is not available in Mexico; reimbursement only in Mexico

² Emergency Roadside Assistance is limited to single rear-axle vehicles. Emergency Roadside Assistance does not cover acts of nature, such as flooding, hurricanes, or tornadoes. Association Members who are also owners, operators, or employees of a commercial garage, locksmith, or tow truck may not use that company to provide service for themselves or others on their membership. Neither Coach-Net Motor Club, Inc. nor its affiliates is responsible for vehicle damage claims arising from your selected service provider.

Eligibility

Association Motor Plan benefits and services are available to eligible Association Members. Eligible members are covered for travel in vehicles as defined in this manual. The program does not, however, cover non-members who may be driving a member-owned vehicle. "Member", "You", and "Your" refers to all eligible Association plan members. Benefit eligibility is determined at the sole discretion of your association.

IMPORTANT PHONE NUMBER

Emergency Roadside Assistance
888-897-8738



Claim Procedures

For road service reimbursement, no claim form is necessary.³ Simply mail your **original** paid receipt showing the:

- date of disablement
- driver's name and address
- driver's Membership number
- make and model of disabled vehicle
- amount paid for the service
- service that the garage provided
- name, address, and telephone number of the commercial garage, locksmith, or tow truck that assisted you

Mail your roadside service receipt to:

Roadside Assistance Claims
P.O. Box 612487
Dallas, TX. 75261-5487

For all other claims, please contact Member Services to receive a claim form.

All claim forms must be completed with all necessary information and received by Coach-Net Motor Club, Inc. within 12 months of the accident or loss.⁴ (No time limit for Utah residents.)

Office Locations

130 E. John Carpenter Fwy
Suite 380
Irving, TX 75062

c/o The Corporation Trust Company of Nevada
701 S. Carson Street, Suite 200
Carson City, NV 89701

c/o CT Corporation Systems
8040 Excelsior Drive, Suite 200
Madison, WI 53717

c/o CT Corporation Systems
1908 Thomes Avenue
Cheyenne, WY 82001

The Corporation Company
1833 South Morgan Road
Oklahoma City, OK 73218

Definition of Vehicle⁵

The term "vehicle" refers specifically to a licensed vehicle designed for public highway use, including:

- automobiles
- single rear-axle trucks
- trailers (tire service only)
- motorcycles

THIS IS NOT INSURANCE.

This is not a vehicle liability or physical damage insurance contract. This is a motor club contract and does not comply with any financial responsibility law.

Benefit availability may vary by Association package option and is subject to change.

Benefits and services provided by:
Coach-Net Motor Club, Inc.

³ Reimbursement is not available for dispatch service for any amount exceeding the \$100 limit for disablement. Copies or faxes of invoices not accepted. All requests for reimbursement must be submitted within 30 days of disablement.

⁴ The claims language in this document is not part of the Motor Club statutes 36 O.S. 3101 et al.; therefore, the Oklahoma Insurance Department has not reviewed or approved the language regarding claims reporting for emergency services.

In Wisconsin, proof of loss must be submitted as soon as reasonably possible and within one year after the time required; failure to furnish such notice or proof within the time required does not invalidate or reduce the claim unless it was reasonably possible for the member to meet the time limit.

⁵ Dirt bikes, ATVs, UTVs, and commercial vehicles are excluded from the program services.

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